

Heart to God, hand to man.

The Salvation Army currently serves in 132 countries around the globe. The language, dress, culture, and services provided are all different depending on the needs of the community being served.

Our mission is not.







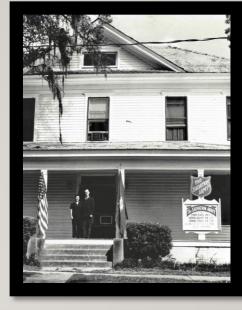
The Salvation Army "opened fire" in Tallahassee in 1951, and since then has been providing an array of social services, always evolving and revolving around the needs of Tallahassee's most vulnerable and underserved.















The Social Services Department of The Salvation Army is comprised of three separate programs:

- Emergency Disaster Services
- > Emergency Social Services
- Anti-Human Trafficking

This presentation focuses on the Emergency Social Services program, particularly those services available to homeless individuals and families in Leon, Gadsden, and Wakulla counties.





#### SALVATION ARMY SOCIAL SERVICES

#### Emergency Disaster Services



When hurricanes, tornadoes, floods and other disasters strike, survivors and relief workers rely upon The Salvation Army for food, emotional and spiritual care, clean-up and hygiene kits, and other critical services. Once the dust has settled, our staff and volunteers stay for weeks, months or even years at a time to assist in cleanup efforts and to provide affected households with both short -term and long-term case management.

The Salvation Army Emergency Disaster Services team maintains relationships with other disaster relief organizations to maximize our effectiveness and to avoid duplicating services, by working closely with our local COAD (Community Organizations Active in Disasters).

We provide free volunteer training classes and maintain a team of disaster volunteers for our service area. To train as an Emergency Disaster Services volunteer, visit <a href="https://www.disaster.salvationarmyusa.org">www.disaster.salvationarmyusa.org</a>.



#### Feed Weed

Our Emergency Disaster Services volunteers work year round on **FEED THE NEED** deployment teams. Teams of four members meet each week to prepare and feed a hot meal in locations throughout Gadsden, Leon, and Wakulla counties. This provides an opportunity for team members to practice and exercise their skills, and provides hot meals for first responders and areas of our communities that need them.

To help sponsor our FEED THE NEED program, please call (850) 222-0304.

#### **Emergency Social Services**



The Salvation Army provides a wide range of emergency social service assistance programs. Emergency basic need services are offered once every 12 months with photo ID for all adults in the home, birth certificates for all minors in the home, and each family member's social security card.

Walk-in hours for emergency basic needs services are Monday-Friday from 10 am to 1 pm, and include the following:

- Clothing assistance 2 pair of pants, 2 shirts, and 1 pair of shoes for each family member
- Food pantry assistance available for those not currently receiving assistance with food
- Hygiene items
- Infant items (when available)
- Snack Bags available for homeless residents
- "Our Daily Bread" shelves selection of pastries and breads available weekdays

The following services are available with a documented referral letter from a partner agency, verifying transition from a state of homelessness or a verified natural disaster referral from the Red Cross. These services are based on resources available, and transportation must be provided:

- **♦** Furniture
- ♦ Household items

Emergency financial services (utility assistance) are by appointment only, once every 12 months. Calls are accepted Monday mornings beginning at 8:00 am. Current electric bill must be available during the phone interview, and phone messages are not accepted during this time.

#### Anti-Human Trafficking



The Salvation Army is deeply committed to fighting human trafficking however it may be manifested. We seek to exercise care in restoring the freedom and dignity of those affected. We oppose the corrupt abuse of power against other human beings that is inherent in trafficking for personal economic gain. We therefore have the responsibility, both individually and collectively, to work for the liberation of those who have been enslaved in this manner, and to establish the legal and social mechanisms by which human trafficking can be stopped.

Human trafficking is contrary to the principles of freedom and dignity. The exploitation of human beings dehumanizes the individuals who are trafficked, rewards the inhumanity of the traffickers, and weakens the moral and social fabric of society at large.

Through a series of education and awareness initiatives, The Salvation Army in Tallahassee has successfully trained more than 12,000 people on the effects of human trafficking. Training is offered free to any group of 12 or more.

For more information on The Salvation Army's human trafficking program, or to schedule a free training, please call (850) 222-0304.



The Salvation Army's
Emergency Social
Services Program





**SERVICES** 





- Food Assistance
- Clothing and Shoes
- Furniture & Household
- Hygiene Bags
- Infant Items
- Laundry Services
- Angel Tree Program
- Adult Rehabilitation
  - Centers
- FEED THE NEED
- Pathway of Hope



### FOOD ASSISTANCE

- Food Pantry
  - Grocery Services
- Our Daily Bread Shelves
  - Variety of offerings (bread, peanut butter, pastries, fruits and vegetables)
  - Can be accessed daily
- "Snack Bags"
  - Meal bags for homeless individuals missing meals while seeking services
- Community Thanksgiving Dinner
  - Fully served by volunteers, family style complete homemade dinner and fellowship



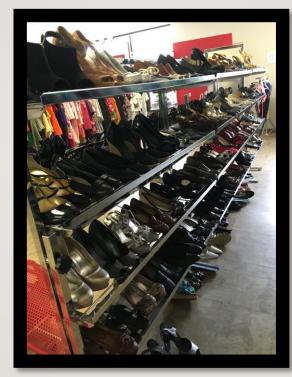




# CLOTHING AND SHOES

- Clients shop for appropriate clothing and shoes through our Family Store to meet specific needs of:
  - Job Interviews
  - Specific jobs (scrubs, boots, work pants, etc.
  - Daily appropriate seasonal weather wear











### FURNITURE AND HOUSEHOLD ITEMS

- Homeless clients transitioning into housing, who have experienced a natural disaster such as fire and flooding, or who are exiting incarceration are given furniture vouchers for their three greatest furniture needs with a referral letter from a case manager.
  - Couch, bed, dining table, dresser, etc.
  - Household items are also provided with the furniture based on individual needs: towels, dishware, bedding, blankets, appliances, etc.









### HYGIENE KITS

- Clients not able to access basic hygienic needs are provided with hygiene kits.
- Kits provide 14 items, including:
- Toothbrushes,
- Toothpaste,
- Shampoo,
- Body wash,
- Razors,
- Brushes and combs,
- Soap,
- Washcloths,
- Sunscreen,
- Hand sanitizer,
- Tissues,
- Deodorant,
- Socks, and
- Mouthwash









### INFANT ITEMS

- All clients with infants are eligible to be given infant items as supplies are available. These may include:
- Diapers
- Baby Wipes
- Formula
- Toddler food
- Bottles
- Pull-Ups
- Diaper Cream
- Bath Wash & Shampoo
- Infant Powder









### LAUNDRY CARDS & DETERGENT

- Monetary Cards contain funds to wash & dry a load of clothes each week for 4 weeks, allowing for 1 month of laundry services.
- Detergent and dryer sheets are provided with this service.
- Allows clients to wash clothing obtained from agencies, reducing the need to repeatedly seek out more clothing vouchers.



















# ANGEL TREE CHRISTMAS ASSISTANCE PROGRAM

- Eligible families with children and senior citizens obtain crucial personalized basic needs such as clothes, shoes, bedding, school supplies, etc., in addition to "gift wishes" and toys.
- In 2020, the Angel Tree
  Program served over 1,000
  individuals with this
  assistance from the
  Tallahassee office











# ADULT REHABILITATON CENTERS (ARCS)

- Rehabilitation centers are residential service centers for men and women experiencing a variety of addictions.
- Shelter, food and clothing, medical and psychiatric assistance, as well as work, and spiritual care are provided at absolutely no cost.
- We provide transportation to the ARCS and clients are met by ARC staff when they arrive.
- ARCs and shelters are located throughout the state of Florida and the United States.







#### FEED THE NEED PROGRAM

- Pour Emergency Disaster Services
  Deployment Team Members meet
  each week to plan, prepare and
  deliver hot nutritious meals to areas
  of our community experiencing food
  insecurity. There are a total of 4
  different teams.
- All FEED THE NEED team members are fully trained and credentialed through The Salvation Army's Emergency Disaster Services program.
- Feedings take place in housing neighborhoods, homeless camps and congregate sites, community centers, and with our partner agencies and our first responder partners.









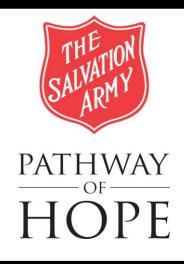


#### PATHWAY OF HOPE

- Instead of simply addressing symptoms of poverty, our datadriven, intensive case management program is proven to break the cycle of intergenerational poverty that plagues our community.
- We help bridge the gap to issues such as housing, employment, and education to empower and increase upward mobility for families in crisis into a state of stability and success.
- Families who successfully graduate this program remain as mentors to work with newly enrolled families.













### Meet Our Team:

Captains Stephan and Ashlee Wildish: Corps Officers (Directors)

Julie Smith: Social Services Program Coordinator

Danni Hickey: Social Services Case Manager

Nina Rocha: Social Services Case Worker

Rene Deschene: Corps Accountant

Margaret Armistead: Community Relations/Volunteers

Chris Dedmond: Family Store Manager



# THE SALVATION ARMY OF TALLAHASSEE'S ADVISORY BOARD



### Collaborative Efforts: Partners in Mission

















FLORIDA STATE UNIVERSITY

COLLEGE OF BUSINESS









**Kia** of Tallahassee

























### Referrals by our Partners in Mission

- **211**
- Boys Town
- City of Tallahassee
- Leon County
- Ability First
- Tallahassee Housing Authority
- Big Bend Homeless Coalition
- ECHO
- Kearney Center
- DISC Village
- Capital Area American Red Cross
- Capital Area Community Action Agency
- Catholic Charities
- Second Harvest of the Big Bend







VIRTUAL TOUR: OUR FELLOWSHIP HALL



### VIRTUAL TOUR: OUR INDUSTRIAL KITCHEN





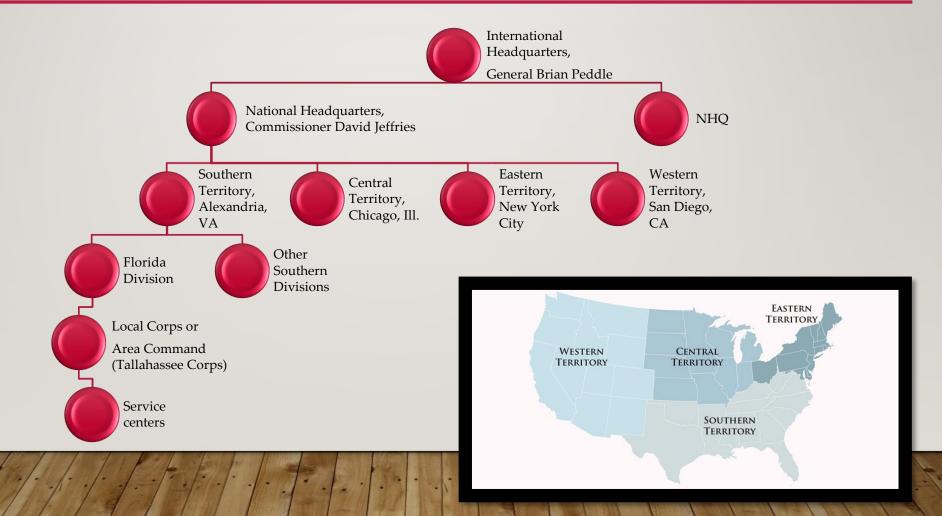


# VIRTUAL TOUR: OUR 7 MULTIPURPOSE CLASSROOMS



### VIRTUAL TOUR: OUR CHAPEL

# THE SALVATION ARMY'S ORGANIZATIONAL STRUCTURE





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